

GAYLORD TEXAN RESORT & CONVENTION CENTER

EMERGENCY PROCEDURE INFORMATION

Hotel Emergency Number – **333 (for guest room and office use)**

Public phones – Automatically dial Operator

MEDICAL FACILITIES

BAYLOR REGIONAL MEDICAL CENTER @ GRAPEVINE

1650 College Street

Grapevine, Texas 76051

EMERGENCY – 817-481-1588

CARENOW EMERGENCY CARE CLINIC

2751 E State Hwy 114

Southlake, TX 76092

817-749-0155

Monday-Friday: 8:00am-9:00pm

Saturdays: 8:00am-8:00pm

Sunday: 8:00am-5:00pm

FIRST CHOICE EMERGENCY ROOM

5000 SH 121

Colleyville, TX 76034

817-836-4003

24 Hours

PHARMACIES

Walgreens

912 W. Northwest Hwy

Grapevine, TX 76051

817-310-3072

Hours:

Mon-Fri	8AM-10PM
Sat	9AM-6PM
Sun	10AM-6PM

CVS – 24 Hours

100 W. Corporate Dr.

Lewisville, TX 75067

972-459-7725

Hours:

Mon-Fri	24 hours
Sat & Sun	24 hours

MEDICAL RESPONSE

Outside Paramedics – If 9-1-1 is called, EMT/Fire Dept. will respond - approximately 5 minutes away (1 mile drive).

Internal Response Teams (Security & EMT's on Staff) respond to all alarms and 333 emergency calls.

HOTEL ALARM SYSTEM

In the event that an alarm is activated, an announcement will be made via the hotel's public address system regarding the situation and what action to take, if necessary. Please note that the fire department responds to all alarms, therefore, it is not unusual for them to be on property when an alarm is activated. The hotel's public address system is used only in emergency situations.

As a convenience to property guests, the property offers this list of providers who have indicated they would be able to provide services to guests of the property. This is not a recommendation to use any particular provider and the property makes no representations regarding the qualifications of these providers or the quality of the services offered by these providers. Please do not consider this an endorsement or recommendation of any of these providers. The property has not made any inquiry as to their qualifications or the quality of services, which they provide. The property assumes no liability for the services furnished by these independent providers who have no affiliation with the property.

